**COVID-19 RELIEF FUNDING FAQ’S**

Q Who is eligible to receive this funding?

A Any resident of Shenandoah County who is experiencing a financial hardship due

to the COVID-19 Pandemic

Q How do I get this funding?

A You can apply for this funding by calling 540.459.5616. An application can be mailed to you or you can apply in person at the Shenandoah County Department of Social Services, 494 N Main Street S-200, Woodstock, Virginia 22664

Q What type of assistance is available?

A Examples of the types of assistance available are: Housing, Utilities, Medical Expenses, etc.

Q Is there a maximum amount I can receive?

A Not at this time. Funding is approved based on the information provided on the application and verifications received as well as availability of funds.

Q What do I have to provide to be approved?

A Proof of residency (examples are government issued identification, utility bills, mail etc.)

Verification that the financial hardship is a result of the COVID-19 Pandemic and occurred after March 1, 2020

Q Will the funds be paid directly to me?

A Typically the funds will be disbursed to approved vendors such as utility companies,

Landlords, etc.

Q Can these funds be used to pay my property taxes, court fines, DMV fines etc?

A No, these funds cannot be used for these purposes.

Q Will these funds be counted as income for purposes of Medicaid and Snap Eligibility?

A If the funds are disbursed directly to a vendor they are not counted as income.

For more information, please contact the COVID Relief Help Line at 540.459.5616

SHENANDOAH CARES