

The Strasburg Signal



www.strasburgva.com

Official Newsletter of the Town of Strasburg, Virginia

April 2020

The Strasburg Signal is published monthly by Town staff to inform citizens about town programs, services, and events. Your feedback is welcome. For suggestions, please contact the Town Office at 174 East King Street, PO Box 351, Strasburg, VA 22657, call (540) 465-9197, or email info@strasburgva.com

The Town of Strasburg, just as all communities around the world, is trying to navigate the COVID-19 pandemic as efficiently as possible. Please keep in mind the Town employees are not experts on COVID-19 and ask that all citizens follow guidelines issued by the CDC or the Virginia Department of Health. The website, cdc.gov/coronavirus/2019-ncov/index.html, provides information on how to protect yourself and what to do if you think you are sick. All information being given out stresses the need to **wash hands often** and to **practice social distancing**.

Town employees are working hard to keep our citizens safe and healthy. To do this, several changes have been made to the way business is conducted and how staff interacts with the public. As with many things in our world today, things are changing daily so to keep up with these, please visit the town's website (www.strasburgva.com) or like us on Facebook. Staff is trying to keep both of these platforms up-to-date with the most current information.

HOW TO PAY YOUR UTILITY AND TAX BILLS

The Town Hall is closed to the public for the foreseeable future, however the front vestibule is open so customers can access the **night drop-box** for payments by check or cash. Envelopes are provided and staff asks that you make sure to include your name and service address on the envelope to make sure the payment is credited to the correct account. **Payments can also be made online**. Visit the Town of Strasburg's website (www.strasburgva.com) and follow the link to "**Online Payments**"; step-by-step instructions are provided. Normally, a service charge is assessed, but during these difficult times, the charges are being waived. Your account will be credited with the \$3.95 charge. **Telephone payments can also be made** by calling the Official Payments Call Center, Monday-Friday, 7 a.m. – 7 pm CT at:

1-800-487-4567

Please, have your account number and payment method available. Press 1 for English, Press 2 for Spanish. Select **Option 4** for "Local Payments" (tax, utility, etc.). **PLEASE NOTE**, you **MUST** listen to all the options before selecting Option 4 and then hold for a live representative. Again, all fees will be waived during this state of emergency.

If you do not have your account number, please call the Town Office, 540-465-9197.

PUBLIC MEETINGS

Staff is currently working to have "virtual" meetings where citizens can watch online and options on how to have public input are being looked into. Please, visit the town's website for up-to-date information on this.

POLICE DEPARTMENT

The Strasburg Police Department continues to work around the clock to keep our community safe. While protecting the citizens, officers are practicing social distancing and ask that you not take offense if hands aren't shaken or if we ask you to step outside when speaking to an officer; these measures are being implemented to protect all. Check out the departments Facebook page often to find out about programs being developed to help engage the public, especially children, during this time. Stay safe. Your health and protection are our top priority.

Sincerely, *Chief Sager*

ZONING QUESTIONS

Planning and Zoning Administrator Pambid can be reached by email at lpambid@strasburgva.com or by calling the Town Office at 540-465-9197 to answer your questions regarding requirements on zoning. Please, check with him before starting any building project.

PARKS AND PLAYGROUNDS

The **playground** and the **basketball courts** at the Town Park are **CLOSED** at this time. The Visitor Center is also closed, but citizens are invited to use the trails at the Center and the River Walk so they

can continue to enjoy nature. Please, remember to **practice social distancing** when outside. If you like to take your dog along on your walk, please be considerate of other walkers and property owners by cleaning-up after your dog. **This consideration also applies when walking on the River Walk or exercising your dog at the Town Park and/or Dog Park.** Walking should be enjoyable to all and dog owners can help by cleaning up after their dog.

EVENTS

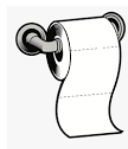
All activities scheduled at the Market Pavilion have been canceled or postponed until further notice. This includes **“Vintage in the Valley”** and **“Strasburg Game Night”**. Updates on events will be posted on the town’s website.

PUBLIC WORKS

The Public Works Department is hard at work, ensuring that citizens stay as safe as possible during this time. Citizens are asked to use the website YourGOV.com to report issues. To help even more, please read the following.....

ONLY FLUSH TOILET PAPER

Flushing products other than toilet paper can have disastrous results. While many of us are using extra cleaning products to keep things sanitized, flushing is **NOT** how these products should be disposed of. Baby wipe, cleaning wipes, paper towels, napkins, cloths/material, and even wipes labeled as “flushable” should not be flushed.



Please, dispose of these in the trash and not the commode! **Please remember, flush ONLY old-fashioned toilet paper.**

TALL GRASS

A great way to get exercise during this time of social distancing is by mowing lawns. Let’s keep our town beautiful by keeping the following in mind:

- It is the property owner’s responsibility to mow and maintain their lawn and the height of grass should not exceed eight (8) inches.
- Properties whose grass exceeds eight (8) inches will receive only **ONE NOTICE** of violation for the entire year before the Town cuts your grass and sends you a bill.
- Lawn maintenance is very beneficial! Mowing height and frequency will determine how healthy and attractive your lawn looks.
- Violations can be reported through your mobile device with a free mobile app, Your GOV.



TOWN ELECTIONS

The Town of Strasburg will be holding a town election on **Tuesday, May 5th**. Due to the outbreak of COVID-19, the Virginia Department of Elections is encouraging voters to protect their health and use absentee voting. Applications for absentee voting can be obtained online by visiting the Virginia Department of Elections (elections.virginia.gov); applications are also on the table in the vestibule of Town Hall. Complete the application and return to Voter Registrar Lisa McDonald, 600 N. Main St., Ste. 103, Woodstock, VA 22664. For questions, please call 540-459-6195. **Complete the application and return to the Voter Registrar as soon as possible as there is a turn-around time of processing the application and returning the ballot to you and then having it mailed in. Plan early and make your vote count!**

UNCLAIMED MONEY

The Virginia Treasury has unclaimed money and it might just belong to YOU! Visit the website below to see if you have any unclaimed money. <https://www.trs.virginia.gov/vaMoneySearch/Account/LogOn>

TRASH AND RECYCLING

As most are aware, the trash pick-up day was changed last week from Wednesday to Saturday. This was done by ADS, our trash collection provider. The town is not aware of any other changes for collection, but please be aware this could happen. We try to notify residents as soon as possible through our website and social media. Please, check often during these unknown times and if you see there has been a change, let your friends and neighbors know. Also, if collection is changed to another day, bring your trash back in so that neighborhoods can stay neat and clean. Speaking of that, all trash should be placed in closed receptacles to prevent the wind from blowing it and animals from scattering it.

TRASH & RECYCLING SCHEDULE FOR APRIL:

- Wednesday, April 1: **Trash & Recycling**
- Wednesday, April 8: **Trash Collection ONLY**
- Wednesday, April 15: **Trash & Recycling**
- Wednesday, April 22: **Trash Collection ONLY**
- Wednesday, April 20: **Trash & Recycling**

APRIL CALENDAR OF EVENTS

CHECK THE TOWN’S WEBSITE (www.strasburgva.com) FOR UPDATES ON MEETINGS AND/OR HOW THE MEETINGS WILL BE HELD.

6 – Council Work Session, 7 p.m.	23 – ARB, 7 p.m.
14 – Town Council, 7 p.m.	28 – Planning Commission, 7 p.m.
20 – Council Work Session, 7 p.m.	